

Student Protection Plan

Provider's name: Royal Veterinary College

Provider's UKPRN: 10007779

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Contact point for enquiries about this student protection plan:

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1) Financial risk

The Royal Veterinary College (RVC) is a world-leading higher education institution with a long tradition of teaching, research, and clinical excellence, underpinned by sound finances and effective governance. The RVC has delivered a consistently positive financial performance from strong revenue growth and robust management of expenditure and has built up healthy cash reserves. Our most recent financial statements (for the financial year ending 31 July 2022) can be found at [RVC Annual Report and Financial Statements 2021-22](#). These show that a positive financial outturn was achieved, and cash reserves were healthy. Our external auditors raised no “going concern” issues.

2) Professional accreditation of courses

In November 2018 our BVetMed course was reviewed by all accrediting bodies (RCVS, AVMA, EAVE, SAVC and AVBC) and reaccreditation secured. In July 2019 our FdSc Veterinary Nursing was also reviewed by RCVS and received full accreditation for a further five years. Our undergraduate biosciences degrees are accredited by the Royal Society of Biology and this provision was reviewed in autumn of 2020, resulting in continued accreditation for a period of five years. We consider the risk of non-reaccreditation to be low as we report annually to these bodies who have been satisfied with our financial standing, continuous course improvements and student outcomes.

3) Loss of UKVI Tier 4 license

We consider that our risk of losing our UKVI Tier 4 license to recruit and teach international students to be low. We are a Premium Sponsor with a subscription cost of c£8 k p.a. to ensure we are up-to-date with policy & process changes and receive bespoke advice on our internal processes and individual decisions where necessary. Our international standing, tuition fee levels and entry requirements ensure we are recruiting genuine students who are likely to complete their studies successfully. An audit of the RVC's ongoing UKVI compliance (including duties as a Tier 4 and Tier 5 sponsor) was undertaken by KPMG to assess on-going compliance was undertaken in 2020/21 with implementation of recommendations in 2021/22. UKVI compliance is also reviewed as part of the RVC's ongoing Risk Register monitoring.

4) Optimising student health and well-being

3) Securing adequate clinical caseload for BVetMed

During the pandemic period we successfully transitioned to blended delivery for all course teaching and assessment. We implemented measures aimed to minimise the health and safety risks associated with coronavirus/COVID-19 whilst continuing to provide an educational experience that meets the standards of our accreditors and expectations of the QAA and OfS. We have returned to face-to-face delivery but have maintained specific measures to ensure we can resume digital delivery should we be required to. We utilise existing governance structures and formal committees (with additional virtual meetings or agreement by correspondence) e es e 8 (e)5.1 (s)-1.7 (i)-1 (ti)-1.1 io (i)-1 ()5.1 (s)-1(ans)-1.7 (u)0.7 (tnenc)-1.7 5

- compensation for tuition and maintenance costs where students have to transfer courses or provider.

Our course information pages also provide information on costs that are, and are not, included in the tuition fee.

The RVC has sufficient cash reserves to provide refunds and compensation in, what we judge to be, the unlikely event of suspension of teaching activity for one or more programmes of study and resultant significant loss of income. As noted above in sections 1, 2 and 3 we have not identified any increased risk of non-continuation of study. We are satisfied that we have sufficient financial resources to meet the financial implication of our refund and compensation policy.

We regularly monitor risks to both financial and teaching operations through our Strategic Risk Register.

4. Information about how you will communicate with students about your student protection plan

- We publicise our student protection plan (SPP) to current and future students by including it in our student-facing policy webpage which is readily accessible from the study section of our website (<https://www.rvc.ac.uk/study>).
- In addition, 7 (S)1.3(c)-1.7 (w)1.7 (.r)0.7 (v)-1.7 (c)-1.7 a8 Td@0.ta7 (h st)0.3.4 (pl)-1 (i)n orient ant ion on

collectively and we will ensure that the RVC Students' Union has appropriate resources to provide external independent advice.

- Should students wish to complain about the implementation of the SPP, they will be able to do so through the RVC's complaints resolution procedure.